



Rockford Package Supply Return Criteria

Rockford Package Supply is a Primus-audited facility that supplies food contact packaging. In order to comply with Food Safety standards, we have developed the following criteria to maintain integrity of our products and keep our customers' products safe.

Case items must:

- Be sealed/unopened in the original box
- Contain original, intact case labels on the exterior

Unit/bundled items must:

- Be unbroken
- Have load tags intact

Items sold loose must:

- Have load tags included
- Contain the same or fewer items than the original order

In addition, all returns must be free from:

- Moisture
- Dirt/excessive dust
- Pests or evidence of pests
- Odors
- Any other foreign material (oil, grease hi-lo paint, powder, glass, etc)

Returns that do not comply with the above criteria may be sent back, rejected, or discarded. Whether or not you plan to return products, please always retain load tags or case labels to ensure packaging can be traced to the point of manufacture. Thank you for helping us keep your facility food-friendly!

We appreciate your business,

Chad Paulson
Customers Director